

### Asian Hospital Management Awards

The Division of Respiratory and Critical Care Medicine won two excellence awards at the Asian Hospital Management Awards on 24 August 2017 (Manila, Philippines) for improving escalation in the medical intensive care unit (MICU) – patient safety, and improving value driven outcomes (VDO) in community acquired pneumonia (CAP) – cost reduction.

### Improving escalation in MICU

This project was led by Dr Low Seow Ping, Senior Consultant, Division of Respiratory and Critical Care Medicine. This project was started in 2015 in the MICU and is ongoing to date. It has won the NUH Prestige award on two occasions in 2015 and 2017. The project focuses on the implementation of a series of interventions in improving patient safety and escalation processes in MICU. The outcome measures include measuring compliance for procedural escalation, team based night rounds and time to intubation when criteria is met.

### Improving value driven outcomes (VDO) in CAP

This project was led by Dr Chew Mei Ying, Senior Consultant, Division of Respiratory and Critical Care Medicine. CAP was chosen to be a pilot project in a hospital-wide effort in improving value driven outcomes in 2016. This was a collaboration among the various departments including the Emergency Medicine Department (EMD), Division of Respiratory and Critical Care Medicine, NUHS Academic Informatics Office and the NUH Department of Medical Affairs. The project focuses on the implementation of strategies to improve value driven outcomes in CAP. VDO was defined as health outcomes related to cost. Multi-faceted interventions, including a critical pathway for CAP, led to a reduction in costs without compromising outcomes.



*Team NUH at the Hospital Management Asia Conference on 24 August 2017, in Manila, Philippines*